

PINEVILLE POLICE DEPARTMENT

GENERAL ORDER

SECTION 4: RULES AND CONDUCT

SUBJECT: 407 LIMITED ENGLISH PROFICIENCY

EFFECTIVE: 08/02/2021

1. Limited English Proficiency

A. To assure that the Pineville Police Department provides meaningful access for Limited English Proficiency (LEP) persons; the Pineville Police Department considers whether the LEP person is able to understand the services and benefits that are available and whether the LEP person is able to communicate effectively the relevant circumstances of his or her situation and whether Pineville Police Department is able to communicate effectively with the LEP person.

B. A LEP person is permitted to use a family member to interpret if he or she wishes; carefully considering issues of confidentiality, privacy, conflict of interest and reliability before using such informal interpreters. Even if a LEP person insists on using an interpreter whom the LEP person provides; the Pineville Police Department informs the LEP person that it can provide a competent interpreter at no cost to determine what services are required before being referred to an area service provider for those services.

By order of

Darrell Basco
Chief of Police